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22 OCTOBER 2019

Want to report a doorstep criminal



Fake text messages targeting parents



Action Fraud and others are reporting a scam by text where criminals are sending out distressing messages.

How this scam works:

- Victims receive a text message from a loved-one which says they are in hospital
- The only way that they can make contact is via text message
- Victims are asked to purchase mobile phone top-up codes and text it to the criminal

Protect yourself:

- These messages can evolve into more elaborate scenarios and play on your emotions and get you to react quickly without thinking.
- If you receive one of these text messages, don't send any codes or money, delete it and [report it to Action Fraud](#).
- If a family member was hospitalised, they would never be forced to use a mobile phone that required credit to activate it.

Visit [Action Fraud](#) for more information on this scam

Please warn family members, friends and neighbours.

Report it

DOORSTEP CRIME IS FINANCIAL ABUSE

Help us prevent vulnerable people from becoming victims of doorstep crime and financial abuse. Watch the video and learn to spot the signs of doorstep crime and financial abuse. Please help to protect your family members, neighbours and friends.



We know doorstep criminals tell us our roof tiles are loose, our chimney stacks are dangerous, our trees are diseased and our driveways need jet washing.

Help keep your community safe. [Report](#) doorstep criminals as soon as you see them or tell your local [Community Warden](#) or [Police Officer](#).

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Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer helpline](#) on **03454 04 05 06** Monday to Friday from 9am to 5pm.

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