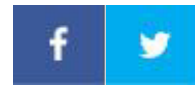


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20 FEBRUARY 2019



HMRC Scams - More Developments



We are continuing to see an increase in reports on HM Revenue and Customs (HMRC) scams as well as changes to how they can trick you.

How it works:

- You may receive a "Delivered by hand" letter prior to the phone call.

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- The scammer claims there is an overdue tax bill or the resident has been overpaid tax credits.
- They say the resident must pay up immediately or they will be taken to court where they could face 5 years in prison or someone will come to their address and collect goods to that value.

In some calls, the scammer claims to be a police officer and says that an arrest warrant has been issued.

How they are asking for payment:

- By bank transfer and to send a photo via WhatsApp to prove the transfer has been done **or**
- Buying iTunes, Google Play or Amazon vouchers and either sending a photo of the voucher codes via WhatsApp or phoning the numbers through.

These calls are not being made by HMRC!

What to do:

- Hang up and don't return their calls.
- **NEVER** disclose any personal information such as bank details or date of birth, no matter who the person claims to be.
- [Contact HMRC](#) if you're worried about a call you've received
- If you have already given money to scammers, contact Kent Police by calling **101**

Report it

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Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer service](#) on **03454 04 05 06**
Monday to Friday from 9am to 5pm.

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