



2 FEBRUARY 2018



Police officer phone scam



We have received reports of a criminal claiming to be a police officer in order to gain personal details from residents.

The criminal claims a fraudulent transaction has happened on the residents bank account and asks for their personal details.

In some cases the resident has been asked to go to their bank to withdraw money

from their account to stop further transactions. They are then advised to wait for a further telephone call and a plain clothed police officer will come and collect the money.

Remember: The Police will NEVER ask for cash or personal details.

If you receive a call you are not expecting, be wary. **Never** disclose any personal information such as bank details to anyone over the telephone, no matter who the caller claims to be.

You can reduce the number of unsolicited sales and marketing calls you receive by registering your telephone number with the [Telephone Preference Service](#). It's a **free** service and only takes a minute to register.

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Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer service](#) on **03454 04 05 06** Monday to Friday from 9am to 5pm.

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