

Latest News from Kent County Council Public Protection.

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16 July 2020

Want to report a doorstep criminal



Gravesend Resident Targeted by Sky Scam

A resident in Gravesend was telephoned by a scammer claiming to be from Sky.

What Happens:

- The resident gets a telephone call from someone claiming to be from Sky.
- They offer the resident a discount due to their age and the COVID-19 pandemic.
- After giving their bank details they become unsure.
- They call Sky who advises it was not a genuine call but a scam.
- The resident then calls their bank to alert them and are told by their bank to move their money to another account to safeguard it.
- The resident moved over £40,000 to an account he was told to on the telephone call.



What To Do:

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- This scam works because the criminal does not hang up the phone, so when the resident calls Sky and then his bank he is still connected and speaking with the criminals.
- If you think you have fallen for a telephone scam, check the line by dialling and speaking with a family member or friend.
- For advice and to report [go online](#) or telephone 0808 223 113.

Please warn vulnerable family members, friends and neighbours.

Report it



Coronavirus/COVID-19 Scams and Guidance

Find out about how scammers may be trying to target you and your family during the Coronavirus pandemic. We can all be vulnerable to these criminals and the best way to protect yourself is to make sure you are aware. KCC Public protection have created a page that lists scams that are using the Pandemic to target you.

Read more



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Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer helpline](#) on **0808 223 1133**
[Consumer Advice scams action line](#) on **0808 250 5050**
Monday to Friday from 9am to 5pm.

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